

From the State Library - February 11, 2019

Libraries: Brainfuse Sending Account Access Links TODAY

Keep an eye out for the official email coming today directly from Brainfuse with your library's customized URL for access to JobNow and VetNow. The email will be coming from info@brainfuse.com, so if you don't see the email by the end of the day, check your spam or junk folder.

How to Give Patrons Access

Brainfuse JobNow and VetNow is delivered via web browser, so all you need to do is place the appropriate URL on your library website to give your patrons access to the resources. That's it!



One feature that sets Brainfuse apart is the live coaching and live veteran support available during most afternoons and evenings. Patrons can access these services after clicking the library's link and creating an account. Once a patron selects a live service, an online whiteboard automatically launches and patrons are able to communicate in live, online sessions with expert job coaches or veteran navigators. We highly encourage libraries to set up an account and try out this process so you can recommend this valuable service to patrons who might benefit.

Feel free to take some time familiarizing yourself with the products and trying out a "soft launch" with your patrons. This email starts a series that will be delivered on Mondays where we highlight the resources available and features of JobNow and VetNow in order for you to feel comfortable and empowered with the new products.

If you do not receive your email by the end of the day or have any issues accessing your links, please contact <u>info@brainfuse.com</u>.

Watch JobNow and VetNow Tutorial

State Library of Iowa 1112 East Grand Avenue Des Moines, Iowa 50319

1-800-248-4483